



AXA ASSISTANCE

Prague – 2020

1. ABOUT AXA ASSISTANCE
2. HEALTH INSURANCE FOR FOREIGNERS
3. OTHER POSSIBILITIES OF MUTUAL COOPERATION

ABOUT AXA ASSISTANCE



AXA ASSISTANCE IN THE WORLD

World's Leader in Assistance Services

160,000
Employees



56
Nationalities



GLOBAL
INSURANCE
BRAND
FOR THE 9TH
CONSECUTIVE
YEAR



ASSISTANCE



Presence in
64 countries



*Strong international
medical network
throughout the world*

24/7/365
Our services



+200
Member countries

AXA ASSISTANCE IN CZECH REPUBLIC

Crucial Information

openness /

We understand others needs and build strong relations

availability /

We are ready to help

reliability /

We keep our promises

22 years on Czech market

2 Operational Centers



Most trusted

Insurance brand in
Czech Republic and CEE



over **400 000**
managed cases each year

1 000 000 incoming calls

Partnership with AXA ASSISTANCE - BE SMART

We listen to our client's needs

We offer customized solutions

AXA ASSISTANCE offers unique solution tailored for our clients

AXA ASSISTANCE

- **Worldwide Partner**
- **Original New Solutions**



VALUE FOR PARTNER

- **New Revenue Source** – opportunity to motivate current client portfolio and make it more profitable
- **Exclusive Product in CZ/SK Market** - we are able modify product to achieve unique client solution
- **Client Retention** – we are able to strengthen and stabilise your portfolio by our individual solution
- **Competitive Advantage** – we can give you competitive advantage by increasing your client base

VALUE FOR CLIENT

- **Unique Product in Market**
- **Coverage Other Needs of The Client**
- **Additional Client Service**
- **Simple Product Arranging (Online Application)**



A smiling woman with brown hair, wearing a white lab coat, is the central figure. She is holding a blue umbrella over her head. In front of her, she is holding a row of paper cutouts of people holding hands. The background is a bright, light blue wall. The text is overlaid on the right side of the image.

HEALTH INSURANCE FOR
FOREIGNERS –
PROTECTION AND
GUARANTEES

Insurance Indemnification and Extent of Cover

- Foreigners' Health Insurance for Comprehensive and Necessary Care
- Applied to residents from third countries planning to stay in CZ/SK for various purposes such as studying, working, family reunion etc.
- Ambulatory treatments, hospitalizations, transportation to the medical facility, acute stomatology, repatriation
- No deductible applied
- No initial medical examination required
- Insurance valid in CZ/SK and other countries within Schengen area
- Over 100 contractual medical facilities in CZ and SK
- Convenient online arranging, administrating and monitoring of individual policies
- Compliance with visa requirements



KVALITNÍ
ZDRAVOTNÍ POJIŠTĚNÍ
PRO CIZINCE

Top Quality Health Insurance for Foreigners
Качественное Медицинское страхование для иностранцев
Bảo hiểm y tế chất lượng cao dành cho người nước ngoài

- ▶ Základní i komplexní varianta - obě uznávané cizineckou policií v ČR.
- ▶ Basic and Complex types - both approved by Foreign Police in the Czech Republic.
- ▶ Базисный и Комплексный вариант - оба варианта признаны иностранной полицией Чехии.
- ▶ Hai loại bảo hiểm, bảo hiểm cơ bản và cả bảo hiểm tổng thể đều được cảnh sát ngoại kiều tại Cộng hòa Czech công nhận.

www.axa-assistance.cz

AXA ASSISTANCE
více než / služba

Insurance Benefits

- ➔ Non-stop assistance (24/7) in: English, Russian, French, German, Spanish, Italian, Serbo-Croatian, Vietnamese, Arabian and other languages
- ➔ Interpreter's services available in/from Russian, German, French, Hungarian, Arabian, Vietnamese and many other languages
- ➔ 24/7 medical assistance ensured by our own in-house doctors and medical staff
- ➔ Cooperation with Foreign Police in CZ/SK
- ➔ Efficient processing and individual attitude in terms of managing insurance cases/events of loss



INSURANCE & ASSISTANCE

→ Examples

INSURANCE



- 1) Covering costs of medical appointment
- 2) Covering costs of surgery, outpatient care, ambulatory treatments, medications
- 3) Covering follow-ups, preventive and dispensary care, vaccination, pregnancy, birth of a child, after-birth care of mother and child
- 4) Repatriation of insured or bodily remains

ASSISTANCE



- 1) Organizing ambulance transport, repatriation, hospital stays, medical appointments in cases of health problems, dental care and preventive care
- 2) Communicating with medical facilities and client
- 3) Informing client concerning follow-ups, treatment arrangements, expenses, scheduled visits, etc.



Insurance + Assistance = Full protection of the Client and securing his finances

INSURANCE COVERAGE

Insurance Coverage	Limit of Insurance Benefit	
	STANDARD	MOTHER
Total Limit	1 600 000 CZK (at least 60 000 EUR)	1 600 000 CZK (at least 60 000 EUR)
repatriation and transport	real costs up to total limit	real costs up to total limit
dental treatment	5 000 CZK	5 000 CZK
medicaments prescribed within outpatient care	5 000 CZK	5 000 CZK
postnatal care		300 000 CZK

